

Program Management Survey

We provide our client company liaisons with a Program Management Survey on an annual basis.

Organization: _____

Contact Person: _____

How do you rate us in the following areas?	Very Satisfied	Satisfied	Not Satisfied
1. Respectful and courteous response to calls			
2. Promptness and responsiveness			
3. Thorough and knowledgeable discussion of your work environment and concerns			
4. Confidentiality of services.....			
5. Emergency response, 24-hours/7 days per week.....			
6. RIEAS management availability			
7. Frequency of follow-up contacts.....			